

Water main improvements in Upper Street, Leeds, Maidstone (Phase 2)

Dear Customer,

You may have seen us on site starting to prepare our compound ahead of our project in Upper Street to replace a section of main and we wanted to provide an update. Following several meetings with the parish councils and communities in Leeds and the surrounding areas, it became clear that traffic management was a major concern.

We will be closing Upper Street to through traffic for six months while we replace a burst-prone section of main with a new, wider pipe. This will ensure we can increase the amount of top-quality drinking water flowing to the area and protect the pressure and supply to existing residents as the community grows. As explained at the recent public meeting, the strength of feeling regarding traffic concerns led to us working with Kent Highway Services to explore additional traffic management options.

The result of the discussions with Highways has resulted in traffic management on additional roads in the area. These will be closed at one end with a chicane at the other. The chicanes will be manned for the first two weeks. The affected roads are:

- Caring Lane
- Avery Lane
- Horseshoes Lane
- Back Street
- Old Mill Lane
- George Lane
- Burberry Lane
- Broomfield Road

A copy of this map, along with the presentation and notes from the question-and-answer session from the recent meeting, can be found at southeastwater.co.uk/leeds. We will be updating this page frequently as the project progresses.

To review the traffic management in the area, two further public meetings have been confirmed. These will be:

- Tuesday 8 August
- Thursday 14 September

Both meetings will be held at 6:00pm at St Nicholas Church, Leeds, Maidstone, ME17 1RL.

Customer enquiries: 0333 000 1122
24 hour emergencies: 0333 00 00 365
Web: southeastwater.co.uk

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Who can I contact if I have any queries about these works?

If you have any queries during the work, staff on site will be happy to help. Alternatively, if you would like to speak to us directly please call our Customer Technical Centre on **0333 000 1100**

A range of special services are available for anyone who requires additional support through our Priority Services Register. More information can be found at: southeastwater.co.uk/priorityservices

On behalf of South East Water, thank you in advance for your patience and co-operation during these improvement works.

Yours sincerely



Jeremy Dufour
Project Manager

*South East Water is committed to protecting your privacy. If you wish to know more please read our privacy policy available on our website at southeastwater.co.uk/privacy